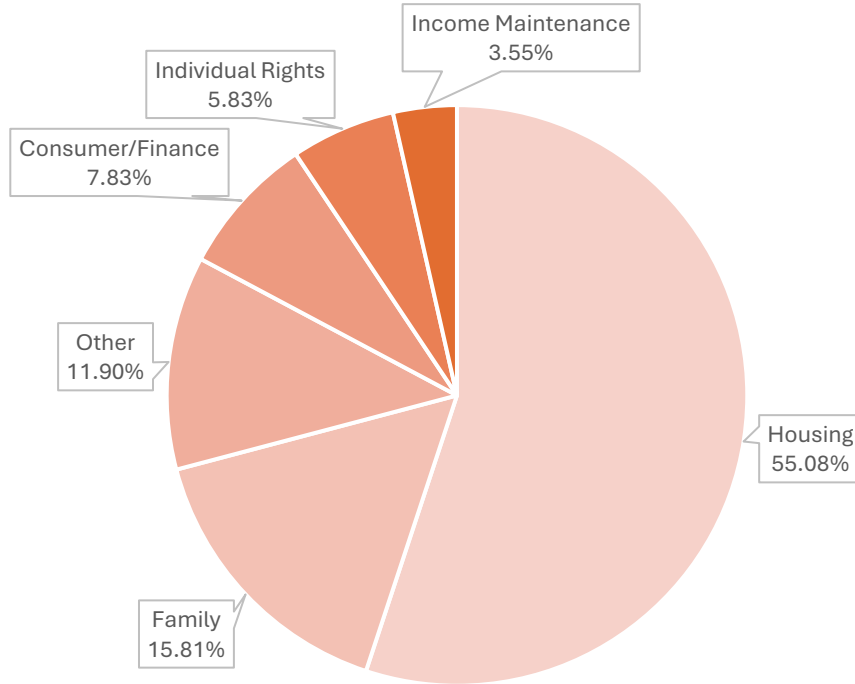


## Legal Services – Annual Grants

Reporting Period: January 1, 2025 – December 31, 2025

**TOTAL CASES HANDLED BY LEGAL SERVICES PROGRAMS: 48,657**

Total percentage of case types closed



### Preventing Foreclosure for a Vulnerable Household

*An 86-year-old disabled homeowner and her 60-year-old disabled son, both reliant on Supplemental Security Income, faced losing her home of 18 years after a foreclosure sale. The client had set up automatic payments for essential bills, but when an insurance premium lapse triggered lender advances, she repaid the first through monthly withdrawals without realizing the next premium required a lump sum.*

*After being told her complaint was “resolved,” she believed the issue was settled, but foreclosure proceeded and the home was sold. Legal Aid defended the subsequent eviction and successfully negotiated a settlement rescinding the foreclosure and sale. The reverse mortgage was reinstated and the eviction case was dismissed, enabling this vulnerable pair to retain their home.*

## Legal Services – Annual Grants

Reporting Period: January 1, 2025 – December 31, 2025

**Individuals represented by an attorney who received a positive result: 97.45%**

### Comparison of cases closed by level of service between 2024 and 2025

Level of Service	2024	% of Total Cases	2025	% of Total Cases	% Change
Counsel and Advice	24,326		23,902		
Limited Action	8,490		8,003		
<b>Total Advice/Brief Service provided</b>	<b>32,816</b>	<b>68.3%</b>	<b>31,905</b>	<b>65.6%</b>	<b>-2.78%</b>
Negotiated Settlement without Litigation	222		200		
Negotiated Settlement with Litigation	8,667		11,539		
Administrative Agency Decision	1,883		1,293		
Court Decisions	3,484		2,887		
Other	217		108		
Extensive Service	775		725		
<b>Total Full Representation by an attorney</b>	<b>15,248</b>	<b>31.7%</b>	<b>16,752</b>	<b>34.4%</b>	<b>9.86%</b>
<b>TOTALS</b>	<b>48,064</b>		<b>48,657</b>		

### Total unmet need by case type

