

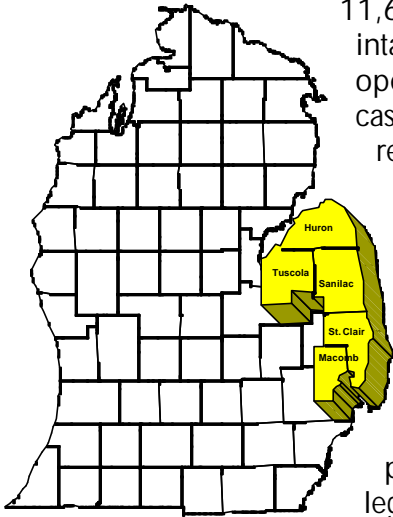
LAKESHORE LEGAL AID

LLA Office Locations: Caro, Clinton Township, and Port Huron

LLA Service Area: Huron, Macomb, St. Clair, Sanilac, and Tuscola Counties

Service Population: 97,433 individuals living at or below 125% of the poverty level

During 1999, LLA's central intake hotline system received 20,636 calls. Of those, 11,666 calls were answered by intake lawyers, resulting in opening more than 5,400 client cases and making numerous referrals. During 1999, LLA closed 5,165 cases. The telephone intake attorneys were able to resolve and close more than 4,000 of those cases, representing nearly 75 percent of all program case closures. LLA's case handlers provided in-depth, extended legal assistance in 563 cases.

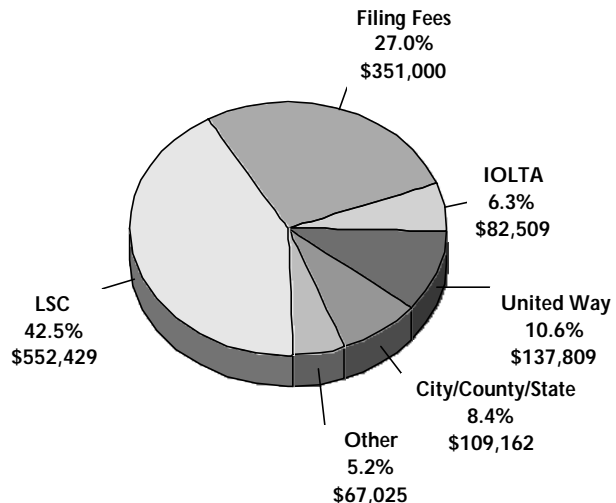


A woman functioning with a low intellect had lived her whole life with her mother and continued to live in the home after her mother's death in 1996. She called LLA for assistance when she was threatened with homelessness. The woman's sister had herself appointed as representative of the mother's estate and attempted to sell the home to her boyfriend at a below-market rate. An LLA pro bono attorney challenged the sale of the house and ensured that the client could remain in the only home she had ever known.

LLA met its longterm technology goal in 1999. All staff members received upgraded computer hardware, access to the Internet, email, and LLA's client data management system. This drastically improved the staff's ability to track client matters through the office, communicate among the three offices, and conduct desktop legal research.

A St. Clair County father of a three-year-old girl had been raising his daughter alone for a year and a half. He then found out he was not named on the child's birth certificate and therefore could not get the child medical care, health insurance, or even enroll her in preschool. LLA filed a case to legally establish paternity, which the child's mother did not contest. The court entered a judgment officially naming the client as the father, giving the father custody of the little girl, and requiring the child's mother to pay child support.

LLA Sources of Funding for 1999: \$ 1,299,934



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Contact: William R. Knight, Jr., Executive Director ! (810) 469-5185

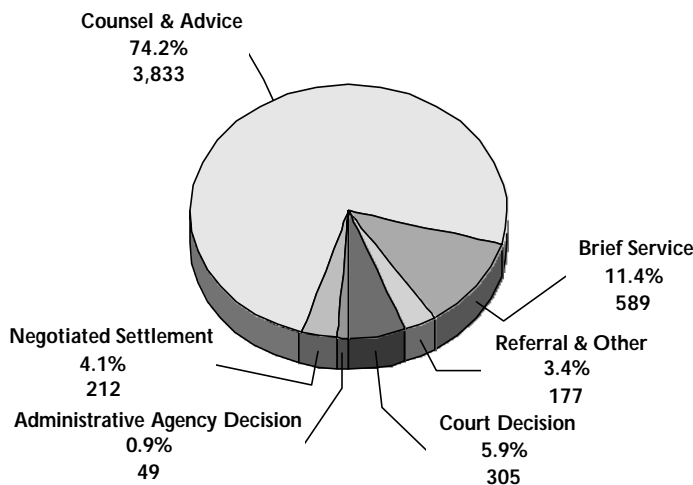
Community Outreach and Collaboration: LLA undertook several new efforts to integrate into the communities it serves and publicize available services. Public service announcements about LLA aired on cable television and the radio, and articles appeared in the local newspapers. LLA also contacted local doctors that serve the same client population and provided them with educational materials and information on matters such as public benefits, domestic violence, and other issues that affect LLA's clients, as well as a preprinted Rolodex card with LLA's contact information. LLA staff members participated in more than 45 outreach and community legal education events. Additionally, LLA expanded its self-help divorce clinics to clients in all five counties. LLA staff members continued to offer their expertise to domestic violence shelters, agencies preventing homeless, and low-income housing organizations by serving on their boards of directors.

18 & Under	65
19-59	4,520
60 & Over	580
Groups	0
Total	5,165

Pro Bono Support: In 1999, more than 200 local attorneys volunteered to assist LLA in addressing the unmet legal needs of the poverty population. These attorneys closed 78 cases and donated more than 1,300 hours of their professional time. The St. Clair County Bar Association developed pro bono work with LLA's Port Huron office. The Macomb County Bar Association and Senior Legal Services worked with LLA's Macomb office. The Macomb County Bar Association pro bono committee sponsored a continuing education seminar on bankruptcy. The Tuscola County Bar Association worked with the Thumb-area office to develop pro bono work.

White	4,409
Black	289
Hispanic	87
Native American	43
Asian	20
Other	317
Total	5,165

LLA Types of Service in 1999



LLA Cases Closed in 1999: 5,165

