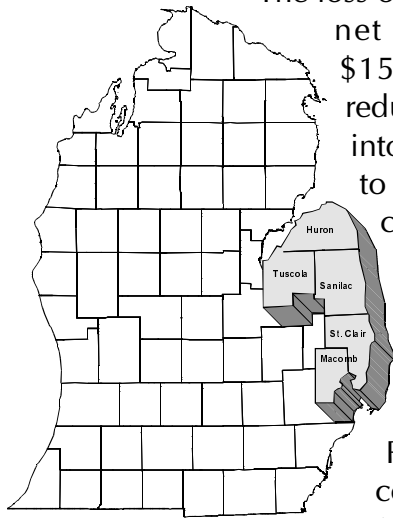


LAKESHORE LEGAL SERVICES, INC.

LLS Office Locations: Caro, Clinton Township, and Port Huron

LLS Service Area: Huron, Macomb, Sanilac, St. Clair, and Tuscola Counties

Service Population: 97,433 individuals living at or below 125% of the poverty level



The loss of federal funding decreased net revenues for 1996 by \$150,000. In response, LLS reduced expenses, staff moved into different positions in order to cover essential work, and computer upgrades were made to improve use of technology. LLS met with two contiguous programs to discuss coordination and any merger possibilities. Program staff increased their contacts with local bar associations and other human service providers. The

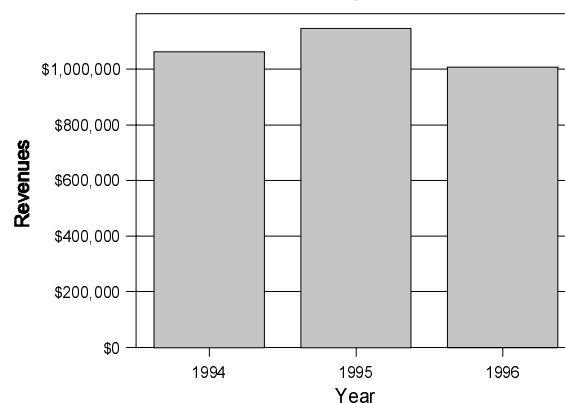
Children's SSI Project and the Personal Protection Clinic continued to operate successfully, including a satellite domestic violence clinic across the street

A woman had disabling medical conditions that required pain management. Her Medicaid insurance was changed from traditional coverage to an HMO which required her to make four appointments for treatment she previously received with one. LLS appealed her case after assistance was initially denied. The circuit court reversed the decision and granted an exception to the HMO requirement without a further hearing. This disabled woman now receives needed treatment with one, not four medical appointments.

A man buying a house on land contract tried to use it as collateral to get a home improvement loan. In the process, the lender changed the client's rights to those of a tenant and then mortgaged the property for his own cash benefit. The buyer had paid all required monthly payments and made significant home improvements. When the lender defaulted on his payments, the house was posted with a foreclosure notice. LLS' pro bono lawyer obtained a temporary restraining order and negotiated a settlement that gained both home ownership and legitimate financing for this homeowner.

from the courthouse to allow immediate access to the court. Lakeshore also undertook planning for use of a centralized telephone intake system to effectively maintain high quality intake services. IOLTA and Filing Fees funds helped LLS maintain its core capacity to provide legal services; without these funds, program losses would have doubled.

LLS Funding



LAKESHORE LEGAL SERVICES, INC.

Contact: Candace Crowley, Executive Director • (810) 469-5185

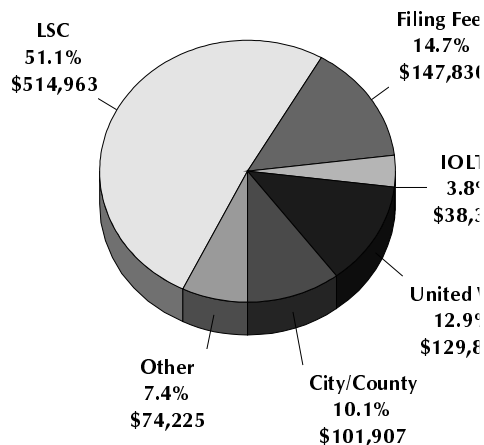
Community Outreach and Collaboration. LLS developed new and more ways to reach clients through other, non-representation methods such as community education and pro se clinics. This increased the number of events conducted for senior clients and helped in the development of presentations for others throughout the service area. Approximately 156 parents under the age of 20 attended the Young Parents Day Out conference where staff presented information on parental and related legal rights and responsibilities. LLS also does outreach through a large number of referral agreements with many providers of non-legal services in LLS' area. Those activities that involved agencies also added to the agency workers' understanding of some of the legal issues facing our shared clients. Lawyers and legal assistants in each of our offices are also actively engaged in bar activities and committees that benefit from the delivery of legal services to the general community and to LLS clients. Staff has also assisted with the Bench/Bar Annual conference.

Client Age	
18 & Under	197
19-59	6,487
60 & Over	859
Groups	0
Total	7,543

Pro Bono Support. Local bar associations assist LLS with pro bono development. The St. Clair Bar sponsored a fundraiser for the Port Huron office. The Third Annual Pro Bono Award was awarded by the Macomb Bar Association and a Pro Bono Honor Roll was published in Bar Briefs, a local bar publication. Free certificates to attend a CLE seminar are distributed by the Macomb Bar to lawyers who take a pro bono case. LLS made greater use of panel attorneys in community legal education work; for example, a program staff attorney and a private attorney trained 45 lay advocates on Personal Protection Orders.

Client Ethnicity	
White	6,869
Black	453
Hispanic	111
Native American	37
Asian	19
Other	54
Total	7,543

LLS Sources of Funding for 1996: \$ 1,007,0



LLS Cases Closed in 1996: 7,543

