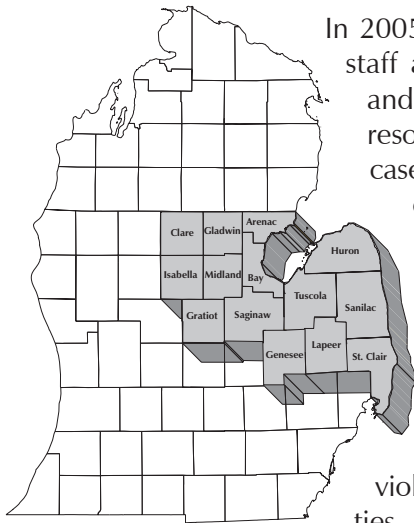


# LAKESHORE LEGAL AID

2005 LLA Office Locations: Caro, Clinton Township, Port Huron and Southfield

**LLA Service Area:** Arenac, Bay, Clare, Genesee, Gladwin, Gratiot, Huron, Isabella, Lapeer, Macomb, Midland, Saginaw, St. Clair, Sanilac and Tuscola Counties; also senior services in Oakland County

**Service Population:** 213,110 individuals living at or below 125% of the poverty level



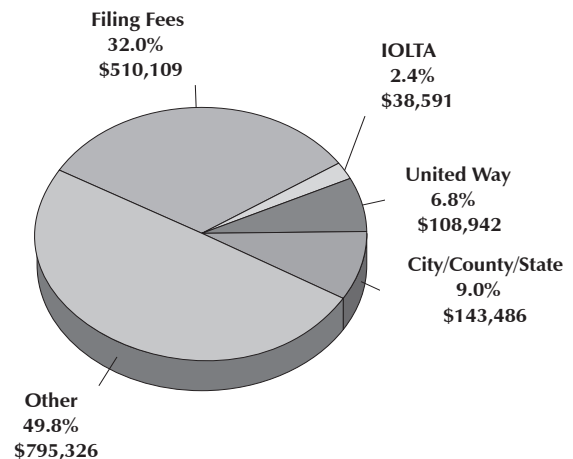
In 2005 Lakeshore Legal Aid (LLA) staff attorneys and the Counsel and Advocacy Law Line (CALL) resolved more than 5,500 client cases, including a large amount of legal services to vulnerable populations. LLA's attorneys worked closely with several domestic violence shelters, presenting community education events to over 250 people on elder abuse and other domestic violence issues facing communi-

An elderly couple fell behind on their bills because of large unexpected medical expenses and found they were in danger of losing their home. When they were notified of an impending tax foreclosure sale, they contacted LLA. An LLA attorney helped the couple file for emergency relief from the Michigan Department of Human Services, stop the foreclosure sale and preserve their long-time family home.

ties. In rural areas, LLA continued to work with local judges, prosecutors, law enforcement, social workers, and medical professionals in Coordinated Community Councils to support the use of First Response Teams to effectively respond to domestic violence cases. LLA has also increased the level of coordination of services at the CALL legal hotline by creating an electronic referral manual with information on hundreds of agencies. CALL intake attorneys can now electronically access referral information with links to the agencies' websites to assist clients with immediate and accurate referrals. Clients can contact the CALL hotline 6 hours a day, 5 days a week, where CALL attorneys answer and resolve over 60% of the legal questions while on the call.

A 90 year old developmentally disabled client could not obtain her seizure medication after a new Medicare plan went into effect. Her drugs had been covered previously by Medicaid. Since the new plan did not cover the medication, this vulnerable senior would have to spend more than half of her monthly income to obtain the needed dosage. LLA worked with Medicare to resolve the problem and was able to help the woman obtain a two month supply of the drugs from a local clinic, resulting in restoring the needed seizure medication to maintain the elderly woman's health.

**LLA Sources of Funding for 2005: \$ 1,596,454**



# LAKESHORE LEGAL AID

Contact: William R. Knight, Jr., Executive Director • (586) 469-5903

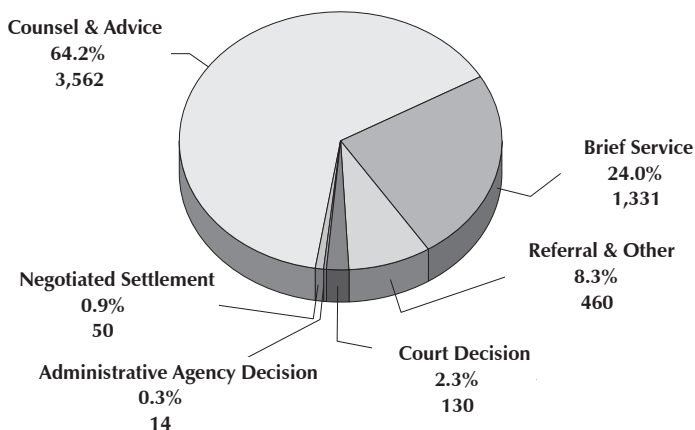
**Community Outreach and Collaboration.** In 2005, LLA worked closely with the Michigan Department of Human Services and the Michigan Domestic Violence Treatment Board to develop protocols for “Team Decision Making Meetings” under the statewide Family to Family initiative. Lakeshore also trained advocates to participate in the Team Decision Making Meetings when a domestic violence survivor is involved because children were being removed from the domestic violence survivor parent even after the abuser had left since the abuse had often occurred in the home. LLA staff continues to serve on community boards such as emergency shelter coalitions, domestic violence councils, area food programs, community action groups, and coalitions serving seniors. Additionally, several agencies offer in-kind space for LLA staff where they can meet clients and strengthen outreach to the community.

Client Age	
18 & Under	42
19-59	3,145
60 & Over	2,360
Groups	0
Total	5,547

**Pro Bono Support.** By partnering with domestic violence shelters and senior service agencies LLA has increased its panels of pro bono attorneys that specialize in these areas of the law. In 2005, LLA was fortunate to have two attorneys volunteer their professional time almost exclusively to serving LLA clients. LLA also offers less experienced attorneys opportunities with a mentoring approach to pro bono work, matching less experienced pro bono lawyers with another attorney who has more expertise. LLA’s pro bono attorneys use a variety of methods to assist low-income clients, such as taking individual cases, providing community education at outreach events, assisting at self-help clinics, and helping with trainings.

Client Ethnicity	
White	4,904
Black	329
Hispanic	133
Native American	59
Asian	29
Other	93
Total	5,547

LLA Types of Service in 2005



LLA Cases Closed in 2005: 5,547

