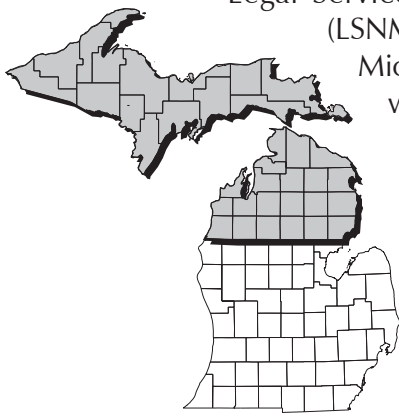


LEGAL SERVICES OF NORTHERN MICHIGAN

2004 LSNM Office Locations: Alpena, Escanaba, Gaylord, Houghton, Marquette, Sault Ste. Marie, and Traverse City

LSNM Service Area: Alcona, Alger, Alpena, Antrim, Baraga, Benzie, Charlevoix, Cheboygan, Chippewa, Crawford, Delta, Dickinson, Emmet, Gogebic, Grand Traverse, Houghton, Iosco, Iron, Kalkaska, Keweenaw, Leelanau, Luce, Mackinac, Manistee, Marquette, Menominee, Missaukee, Montmorency, Ogemaw, Ontonagon, Oscoda, Otsego, Presque Isle, Roscommon, Schoolcraft, and Wexford Counties

Service Population: 118,872 individuals living at or below 125% of the poverty level



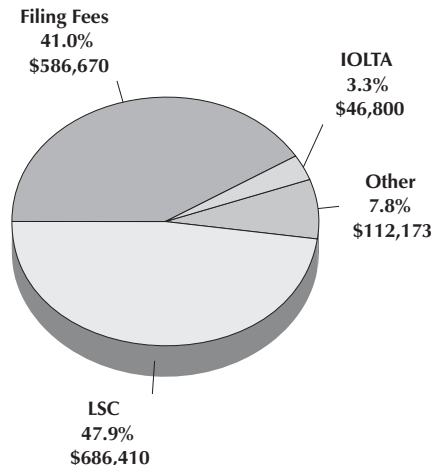
Legal Services of Northern Michigan's (LSNM) service area covers 36 of Michigan's 83 counties. To help with serving a large geographic area, LSNM attorneys regularly travel to outlying areas to meet with clients and began planning for the delivery of advice using the services of pro bono attorneys via Internet technology. One effective response to this challenge in recent years is the

collaborative partnership forged with the Counsel and Advocacy Law Line (CALL). CALL increases access to legal services by providing advice and brief services over the phone and returning priority cases to LSNM for direct representation or extended services. With this partnership LSNM has increased the amount of counsel and advice given to the widely dispersed client population and maintained active extended services in all of LSNM's service area.

A disabled man made an agreement with his landlord that he would incur no financial liability by moving out of his apartment. The court's consent judgment that reflected this agreement was used by another housing complex to improperly deny the man's rental application. LSNM successfully challenged the denial so that the earlier agreement could not be held against the man, and the housing complex accepted the client as a new tenant.

A senior came to LSNM after purchasing a mobile home and discovering that the mobile home had many defects that the manufacturer would not repair. LSNM helped the client file a complaint to have the defects repaired and/or end the contract to purchase the home. The case was settled with the defects being repaired by the manufacturer and the client receiving other modest compensation to allow him to make additional needed repairs and keep his home. LSNM's interaction with the manufacturer also helped stop others from falling prey to the same situation.

LSNM Sources of Funding for 2004: \$ 1,432,053



LEGAL SERVICES OF NORTHERN MICHIGAN

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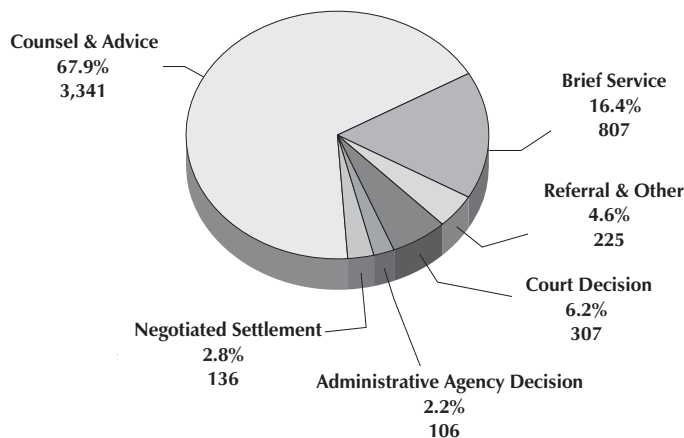
Community Outreach and Collaboration. In 2004, LSNM was able to increase community education and outreach opportunities reaching large segments of several communities. Collaboration and involvement with local domestic violence task forces has been one of LSNM’s most successful efforts in outreach. LSNM attorneys have acted as founders, leaders, and participants in these groups which have altered the way northern communities respond to domestic violence. In 2004, 12 of the 13 shelters in the LSNM service area across Northern Michigan participated in the second Northern Michigan Domestic Violence Conference where agencies come together to discuss reoccurring domestic violence issues, seek regional solutions, and share best practices. LSNM organized and led the conference with financial assistance from the Michigan State Bar Foundation. LSNM also provided training for CALL staff on various substantive issues including Social Security law, made presentations at Senior Expo event seminars on consumer fraud, and provided legal education at school presentations and senior center visits. In 2004, LSNM worked closely with the State Bar’s Access to Justice Campaign toward establishing an endowment for the future of LSNM so it can continue to deliver legal services to low-income clients.

Pro Bono Support. LSNM refers clients to pro bono panels in the Grand Traverse, Leelanau, Antrim, Wexford and Missaukee counties. LSNM also works with the Third Level Crisis Intervention Center pro bono clinic and referral program in Traverse City in which clients are assisted with divorce forms and how to file and complete a non-contested divorce. LSNM also participated in the statewide domestic violence pro bono project resulting in adding several more pro bono attorneys for these cases. The pro bono clinic and referral program used the volunteer services of over 110 local attorneys in 2004 and assisted approximately 284 people.

Client Age	
18 & Under	71
19-59	4,168
60 & Over	683
Groups	0
Total	4,922

Client Ethnicity	
White	4,632
Black	44
Hispanic	42
Native American	193
Asian	11
Other	0
Total	4,922

LSNM Types of Service in 2004



LSNM Cases Closed in 2004: 4,922

