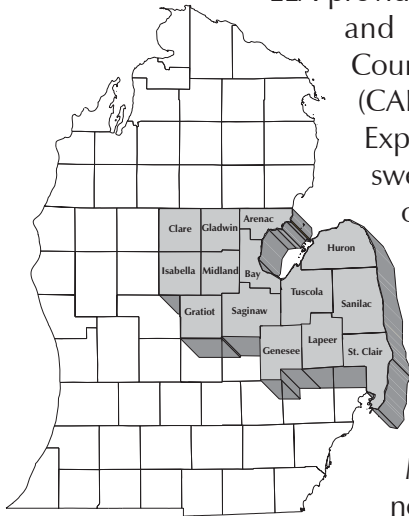


# LAKESHORE LEGAL AID

2003 LLA Office Locations: Caro, Clinton Township, Port Huron and Southfield.

**LLA Service Area:** Arenac, Bay, Clare, Genesee, Gladwin, Gratiot, Huron, Isabella, Lapeer, Midland, Saginaw, St. Clair, Sanilac and Tuscola Counties; also Senior services in Oakland and Macomb Counties

**Service Population:** 213,110 individuals living at or below 125% of the poverty level



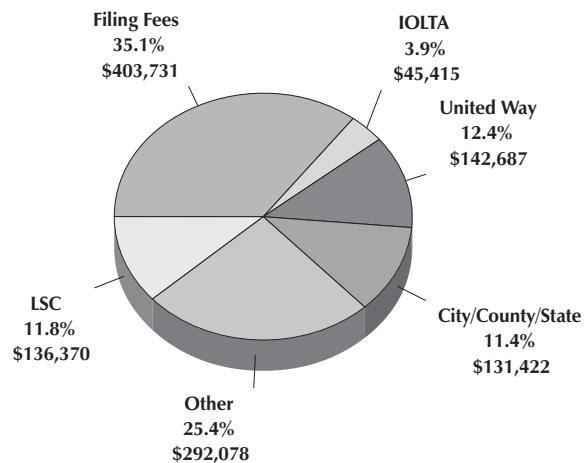
LLA provides telephone hotline intake and brief services through the Counsel and Advocacy Law Line (CALL) for initial client services. Experienced CALL attorneys answer questions, provide advice or negotiate a solution to a client's problem. In 2003 Lakeshore handled 5,334 client cases, and also assisted approximately 900 additional clients for the Legal Services of Northern Michigan. The intake attorneys continued to resolve over

A divorced mother had a personal protection order (PPO) against her former husband because he had been stalking her at her job, damaged her car and threatened other abuse. LLA assisted her when the husband's lawyer tried to dismiss the PPO to help the husband's defense of criminal charges. LLA helped keep this woman safe by sustaining the PPO against the man who was later convicted of felony stalking.

75 percent of all the client calls for help. Attorneys in LLA's three local field offices also provided extended legal assistance to 532 clients. Nearly 4,400 people were provided with information on their legal rights and responsibilities through face to face community education presentations and written materials. An additional 2,800 people were referred to other social agencies to resolve nonlegal problems. LLA also offers self-help materials for those clients able to proceed on their own. Once clients receive the materials, including forms and step by step instructions, the hotline attorneys remain available to the clients to help overcome any stumbling blocks they may encounter in the court system.

A woman received disability benefits due to the debilitating effects of a severe heart attack, which also prompted other subsequent serious medical conditions. The social security administration terminated benefits without a hearing, assuming she had a full recovery from the heart attack. LLA assured that the case was reopened to obtain a full review of the woman's other medical problems.

**LLA Sources of Funding for 2003: \$ 1,151,703**



# LAKESHORE LEGAL AID

Contact: William R. Knight, Jr., Executive Director • (586) 469-5903

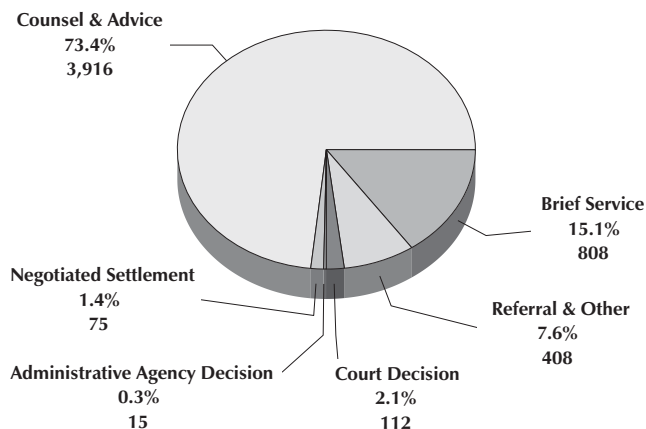
**Community Outreach and Collaboration.** LLA works diligently with other community organizations to find solutions, coordinate resources, and promote efforts to improve the lives of low-income clients. In 2003, LLA brought together local domestic violence shelters, judges, prosecutors, sheriffs and local police to develop Coordinated Community Councils to build a collaborative approach to domestic violence in rural areas. They began “First Response Teams” comprised of social workers to work with police in domestic violence situations and established protocols for law enforcement and prosecutors in domestic violence cases. LLA continued to serve on community boards and work on issues of importance to the client community such as emergency shelter coalitions, domestic violence councils, area food programs, community action groups, and coalitions serving seniors.

Client Age	
18 & Under	40
19-59	3,649
60 & Over	1,645
Groups	0
Total	5,334

**Pro Bono Support.** LLA’s panel of volunteer lawyers take individual cases, assist in outreach events, self-help clinics, or trainings. LLA employs a mentoring approach to pro bono work, matching less experienced pro bono lawyers with others who have more expertise. Lakeshore focused its 2003 pro bono efforts mainly in the area of senior and domestic violence work, partnering with domestic violence shelters and senior service agencies to recruit separate pro bono panels for that specialized work. An experienced attorney will be added to the Lakeshore staff to assign and oversee pro bono cases and provide clients with immediate notification of who their assigned pro bono attorney is.

Client Ethnicity	
White	4,561
Black	388
Hispanic	120
Native American	53
Asian	14
Other	198
Total	5,334

LLA Types of Service in 2003



LLA Cases Closed in 2003: 5,334

