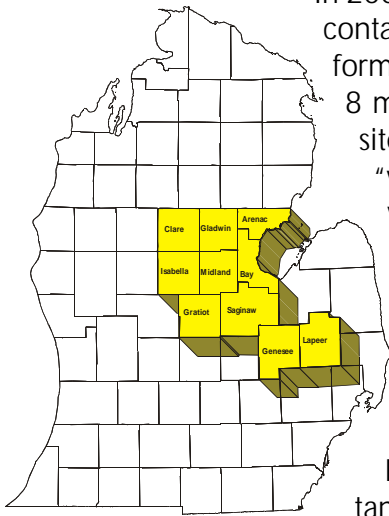


LEGAL SERVICES OF EASTERN MICHIGAN

LSEM Office Locations: Bay City, Flint, Midland, and Saginaw

LSEM Service Area: Arenac, Bay, Clare, Genesee, Gladwin, Gratiot, Isabella, Lapeer, Midland, and Saginaw Counties

Service Population: 209,288 individuals living at or below 125% of the poverty level



In 2002, LSEM initiated its web site containing all its pro se kits and informational pamphlets. In the first 8 months of operation, the web site received more than 8,000 "views." LSEM also added services to assist "settled-out" immigrants with employment problems, including legal education for them and for area small businesses. LSEM continued its partnership with the Judge Bruce Newman Legal Assistance Center, which now assists over 2,000 persons a month.

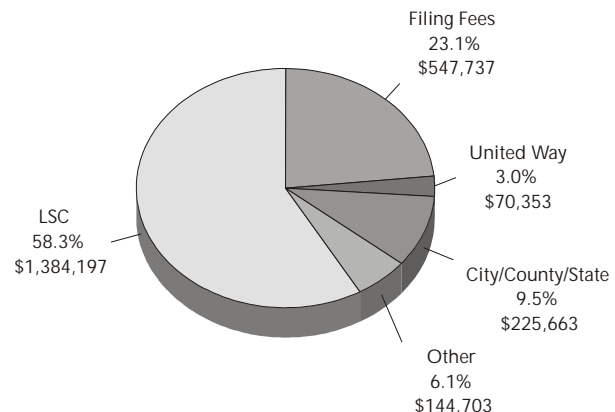
After her husband left her, a woman was unable to pay for the accumulated water bill on her own. Her water was shut off until LSEM helped her procure an account in her own name and got the city to contact her estranged husband for payment of the prior water bill. With her bills and housing problems resolved, the woman was able to complete her divorce and move forward in her life.

LSEM provides legal education brochures and presentations for those using the Center. LSEM also continued its tax reversion project with the Genesee County Treasurer's office to help homeowners in jeopardy of foreclosure apply for an exemption. To date, LSEM helped owners keep 1,400 homes and was also integral in the community receiving significant neighborhood renewal funds for demolition and rehabilitation. LSEM also provided legal assistance to help establish seven new food program sites which benefit over 700 children per day during the summer.

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An LSEM pro bono attorney waded through red tape from the federal government and two collection agencies to help a young woman being harassed about a delinquent student loan (plus interest and penalties) that was not hers. She tried to fix the problem herself by communicating that she was still in high school in 1981 and someone else with the same name had attended the college at that time. The pro bono lawyer gave many hours to resolving the problem and clearing her credit record so that she can now apply for her own student loan and pursue her goal of getting a higher education.

LSEM Sources of Funding for 2002: \$ 2,372,653



LEGAL SERVICES OF EASTERN MICHIGAN

Contact: Edward J. Hoort, Executive Director • (810) 234-2621

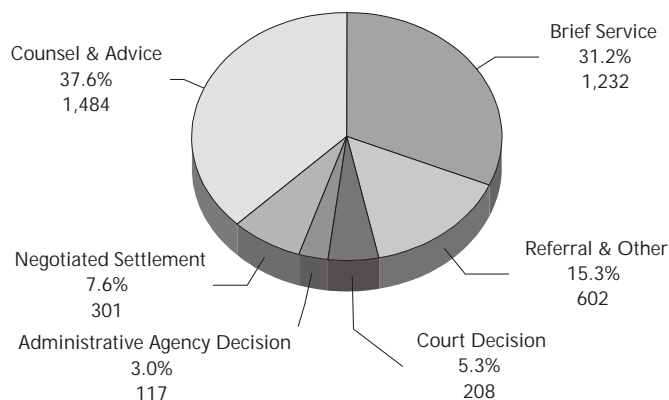
Community Outreach and Collaboration. LSEM works with many groups on community projects. For example, at the request of the four local funders, a bank, and the MSU Extension Office, LSEM was asked to lead an Individual Development Account (IDA) project, GAIN\$, in Genesee County. IDA accounts are a means for the poor to save for purposes of home ownership, education and self-employment; the amount saved is matched by government, corporate, foundation, or private donor sources. LSEM worked with the Metro Housing Partnership on a strategic plan to guide agencies holding IDA accounts, ensure consistent education for IDA account holders, set up a computerized account tracking system and formulate a plan to raise additional matching funds. LSEM is also chairing a subcommittee of the Flint area citizens to end racism which supplements other fair housing and non-discriminations efforts in which LSEM is involved.

Client Age	
18 & Under	89
19-59	3,901
60 & Over	372
Groups	7
Total	4,369

Pro Bono Support. LSEM continued its innovative general pro bono program which recruits and trains volunteer lawyers for individual cases, pro se clinics (in areas such as bankruptcy, family law and probate); public speaking and other assistance. LSEM increased the scope of pro bono services offered to seniors in 2002. LSEM's Pro Bono Coordinator and the local bar implemented the Senior Coalition Program, which extended traditional Law Day activities for a two week period in which volunteer attorneys provided community legal education on-site at senior centers. This new Senior Coalition Program offered community legal education presentations to approximately 160 people on such matters as wills and estate planning, living wills, Medicare and social security issues, and consumer issues.

Client Ethnicity	
White	2,439
Black	1,467
Hispanic	164
Native American	5
Asian	2
Other	285
Total	4,369

LSEM Types of Service in 2002



LSEM Cases Closed in 2002: 4,369

