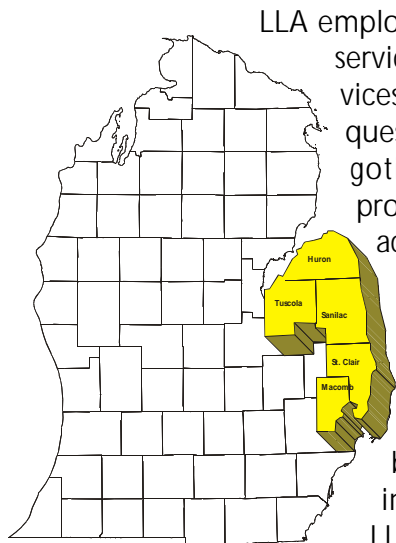


LAKESHORE LEGAL AID

LLA Office Locations: Caro, Clinton Township, Port Huron and Southfield

LLA Service Area: Huron, Macomb, Sanilac, St. Clair, and Tuscola Counties; senior services for Bay, Clare, Gladwin, Gratiot, Isabella, Midland, and Saginaw

Service Population: 97,433 individuals living at or below 125% of the poverty level



LLA employs a hotline intake and brief service model for initial client services. Hotline attorneys answer questions, provide advice or negotiate resolutions of client's problems. The attorneys create action plans to address not only the client's legal needs but also direct the clients to other community resources for help with problems that may not have a legal solution but my have forced the clients into their legal predicament. LLA also provides extended service and offers self-help materi-

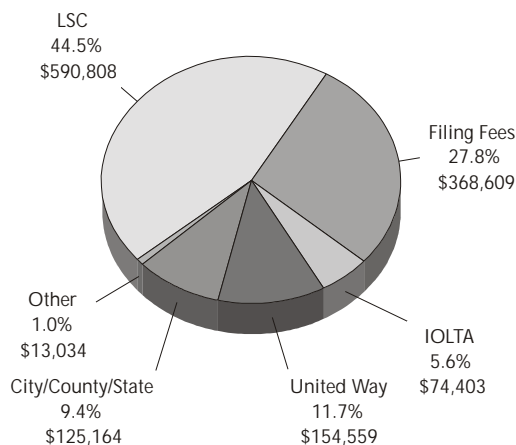
An older man married a girl still in her teens, persuading her to leave her job and family to move to Michigan. He abused her and then ordered her out of the home after she complained to police. She was homeless with no family nearby. LLA worked with the local domestic violence shelter to help her get a place to stay and obtain employment. LLA negotiated a divorce settlement which provided enough money for an apartment deposit and an eight-year-old car for transportation to her new job.

als and classes for those clients able to proceed pro se.

Once clients are trained at the clinics, the hotline attorneys remain available to overcome stumbling blocks they may have encountered in the court system. LLA developed an electronic community resource referral manual containing dozens of community resources for clients throughout LLA's entire service area. In 2002, that area included the first full year of service to senior citizens in the seven county region north of Genesee County.

A father asked LLA for help because his 17 year old son had severe psychological impairments. The father was without means to pay large expenses for treatment in a residential hospital. LLA helped the family obtain medical insurance and Supplemental Security Income assistance to aid with the cost of the medical treatment. They are no longer struggling to meet their basic needs, and now they have peace of mind that the child will receive ongoing treatment.

LLA Sources of Funding for 2002: \$ 1,326,577



LAKESHORE LEGAL AID

Contact: William R. Knight, Jr., Executive Director • (586) 469-5903

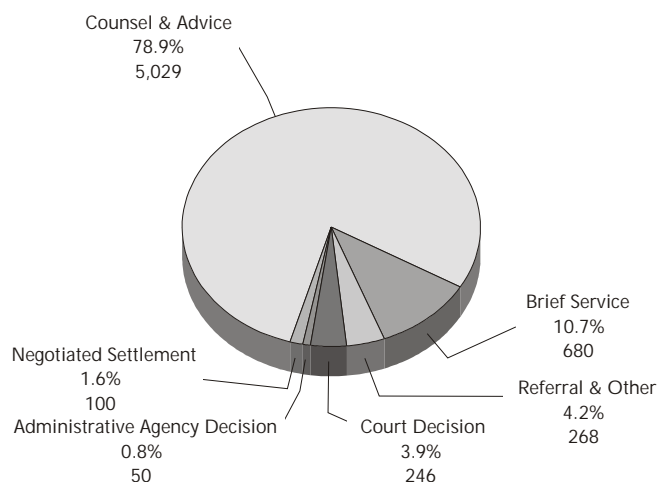
Community Outreach and Collaboration. LLA works extensively with other human service providers and community groups to promote LLA's services and facilitate solutions on issues of importance to the client community. Public service announcements were aired on television and radio and articles were placed in area newspapers to advertise the ways that LLA can help people with legal needs. Some media events were coordinated with local domestic violence shelters. LLA also conducts trainings for staff of local welfare offices and spoke to other community groups. LLA staff serve on community boards and participate in area meetings that bring resources together to identify and solve problems affecting the client community. Examples include participating in emergency shelter coalitions, domestic violence coordinating councils, area food programs, community action groups and coalitions servicing seniors. The input that LLA receives from community leaders helps LLA plan to address emerging client needs in the area.

Client Age	
18 & Under	60
19-59	5,636
60 & Over	714
Groups	0
Total	6,410

Pro Bono Support. LLA implements its pro bono work largely through a referral panel of volunteer lawyers who take individual cases. Pro bono lawyers also assist in LLA's community education work by delivering training or assisting with pro se clinics. LLA uses a mentoring approach which teams less experienced pro bono lawyers with others who have more expertise to assure client's needs are fully addressed. LLA's hotline oversaw many pro bono cases directly, allowing the client notification of who their pro bono lawyer is upon their first contact with the program.

Client Ethnicity	
White	5,356
Black	571
Hispanic	141
Native American	81
Asian	25
Other	236
Total	6,410

LLA Types of Service in 2002



LLA Cases Closed in 2002: 6,410

