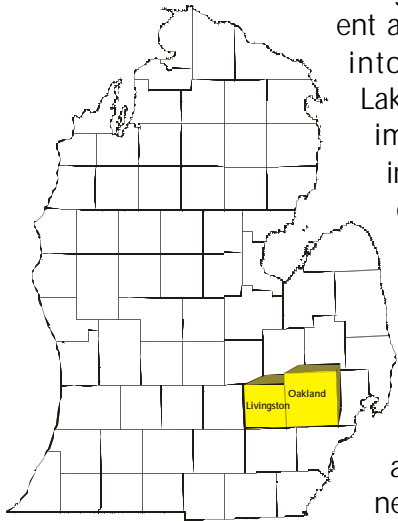


OAKLAND LIVINGSTON LEGAL AID

OLLA Office Locations: Pontiac, Southfield, and Howell

OLLA Service Area: Oakland and Livingston Counties

Service Population: 93,188 individuals living at or below 125% of the poverty level



During 2000, OLLA enhanced client access to services by entering into a joint venture with Lakeshore Legal Aid to provide immediate telephone screening and legal assistance for clients. The Counsel & Advocacy Law Line (CALL) attorneys responded to many thousands of callers, giving individual legal advice to more than 5,000 clients, making appropriate referrals

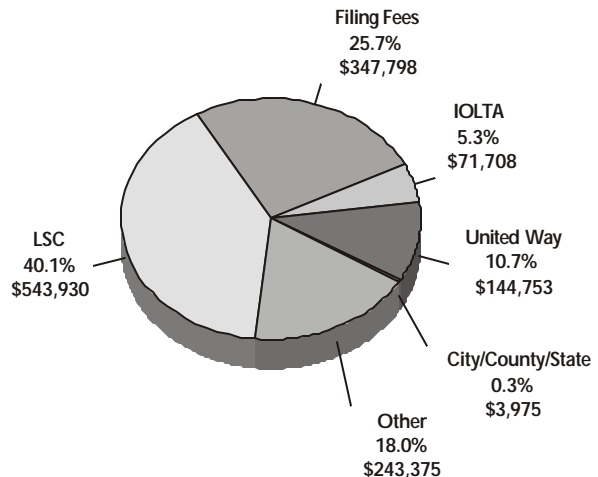
A deaf, visually impaired woman was taken to the hospital after suffering a seizure. The hospital lost her glasses and refused to replace them. The woman could not afford to buy new glasses, and Medicaid refused to assist her because they had paid for the original pair. After extensive and persistent contacts from CALL attorneys, the hospital finally replaced the woman's glasses.

and arranging for litigation for clients through volunteer and staff attorneys. Clients who were abused in their homes, who were in danger of becoming homeless, were disabled, or who faced loss of their income were the

highest priorities for service. OLLA also provided extended and other services to many clients in the areas of consumer, housing, and family law. In collaboration with many community partners, OLLA began participation in a project to revitalize Pontiac neighborhoods and develop low-income housing on land that has been abandoned or that has reverted to the city. This effort will involve obtaining clear title to land and establishing a land trust to hold property for future development.

A public housing resident was served with an eviction notice. She had lived in her apartment for nine years and had always paid her rent. However, when she added her new husband to her lease renewal application, as she was required to do, the management company expressed concerns about his credit history. Because the woman was the party paying the rent, and because she was able to continue to pay for her disabled husband and family, OLLA was able to defeat the eviction action in district court and helped the family keep their home.

OLLA Sources of Funding for 2000: \$ 1,355,539



OAKLAND LIVINGSTON LEGAL AID

Contact: Paula M. Zimmer, Executive Director • (248) 456-8861

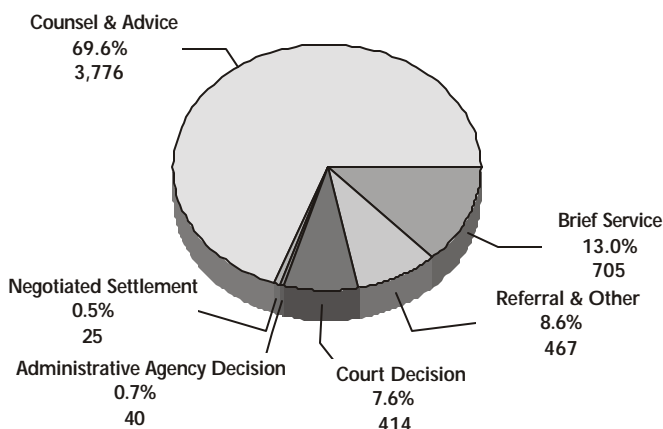
Community Outreach and Collaboration. OLLA strives to offer clients holistic legal services by cooperating with the courts, bar associations, human service and government agencies, and shelters for victims of domestic violence and the homeless. Two partnerships attracted funding in 2000: the U.S. Department of Justice gave \$275,000 to OLLA and the Women's Survival Center to provide legal work for domestic violence victims, and United Way of Oakland County allocated \$50,000 to the Women's Survival Center, Common Ground Sanctuary, and OLLA to maintain telephone advice services and evening clinics. OLLA attorneys educated pregnant and parenting teens about their rights and responsibilities through school and hospital-based programs. Senior citizen centers hosted OLLA staff and volunteers for presentations on issues such as consumer fraud, new Michigan estate laws, and grandparents' rights.

Client Age	
18 & Under	52
19-59	4,292
60 & Over	1,083
Groups	0
Total	5,427

Pro Bono Support. Volunteer attorneys and legal assistants held more than 70 evening clinics throughout Oakland County. Hundreds of clients were advised, and more than 300 were referred to pro bono attorneys for litigation. Because clients often have court actions in counties outside their residence, the pro bono programs in Wayne, Oakland and Macomb counties sponsored a training featuring the differences in practice in the three counties. Attorneys who attended agreed to accept a pro bono case in any of the three county family courts. OLLA and the Women's Survival Center held a training on the dynamics of domestic violence and the practice implications for these clients. OLLA and the Oakland County Bar Association also began to solicit volunteers to draft wills, powers of attorney, and advanced health care directives for seniors.

Client Ethnicity	
White	3,430
Black	1,358
Hispanic	160
Native American	61
Asian	40
Other	378
Total	5,427

OLLA Types of Service in 2000



OLLA Cases Closed in 2000: 5,427

