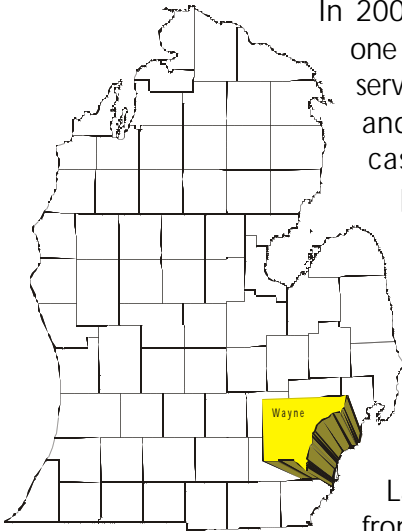


LEGAL AID AND DEFENDER ASSOCIATION, INC.

LADA Office Locations: Detroit and Highland Park

LADA Service Area: Wayne County

Service Population: 502,340 individuals living at or below 125% of the poverty level



In 2000, LAD's Civil Law Group, one of LAD's four legal divisions, served significantly more clients and closed 57 percent more cases than in 1999. Eighty percent of clients contacted LAD by phone through the centralized telephone intake and service system. LAD staff members speak seven languages including Chaldean, Arabic, Spanish, and American Sign Language. Employees range from newly admitted attorneys

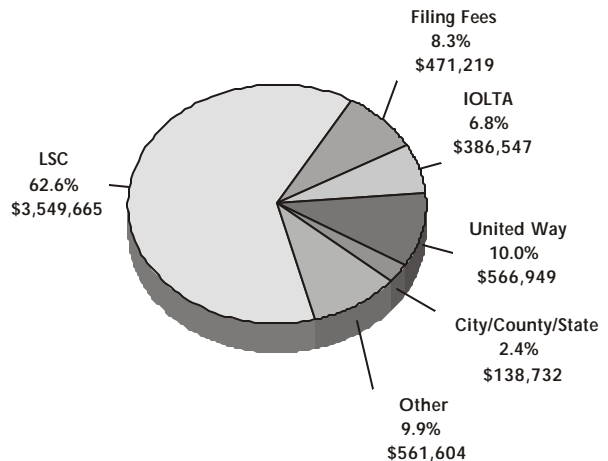
to lawyers with more than 30 years of experience. Callers are first screened for eligibility, and eligible

callers then speak to an attorney for advice, brief assistance, or referral to a staff attorney who can provide more in-depth case work. LAD also assists people who apply for service in person at one of their offices or during outreach visits at local schools, homeless shelters, senior centers, and other community organizations. To further expand services, LAD opened the Highland Park branch office for clients who live in the northern half of Wayne County.

A couple was facing foreclosure on their lifetime home. They had contracted to have some needed repairs made, but after the job was complete, the contractor sought to charge an extra \$1,189 for lumber that he claimed to have used on the project. The couple refused to pay, and the contractor placed a lien on the home. LAD negotiated on behalf of the couple and obtained a settlement whereby they paid substantially less than the amount demanded, the foreclosure was halted, and the lien on their home was discharged.

A wheelchair-bound Vietnam veteran with terminal chronic lymphocytic leukemia was denied Medicaid by the state Family Independence Agency. After reviewing sparse medical information, the agency asserted that the veteran was capable of working. A LAD paralegal requested a hearing, obtained more complete medical information, and represented him at the hearing. The man received Medicaid and also an increase in his disability benefits so he could get the in-home assistance that he needed due to his medical condition.

LADA Sources of Funding for 2000: \$ 5,674,716



LEGAL AID AND DEFENDER ASSOCIATION, INC.

Contact: Joan Glanton Howard, Chief Counsel, Civil Division • (313) 964-4111 ext. 224

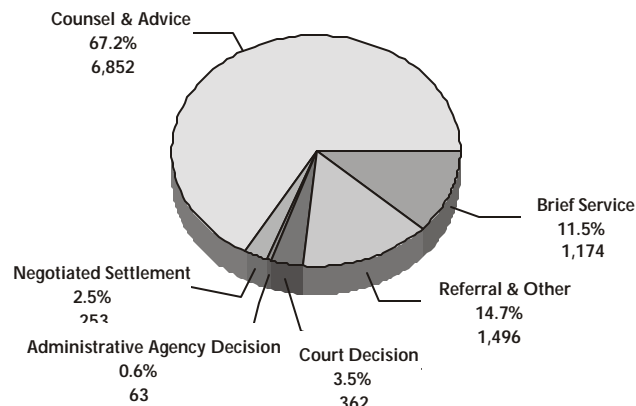
Community Outreach and Collaboration. LAD staff members continued to collaborate with community groups, homeless shelters, veterans groups, schools, local governments, grassroots organizations, and social service agencies to address the legal needs of clients. LAD helped sponsor a "Healthy Living Fair" for senior citizens that included health screening and information and legal presentations on wills, guardianships, powers of attorney, Social Security, and Medicaid. LAD hosted a regular WQBH radio call-in show, "Call for Justice," covering issues such as education, consumer, probate, and family law. LAD also launched the Landlord-Tenant Clinic in conjunction with the University of Detroit Mercy Law School, increasing LAD's ability to handle landlord-tenant cases and giving law students real-world practice experience. LAD continued to develop self-help materials and workshops in family law to help people representing themselves in certain matters.

Client Age	
18 & Under	59
19-59	8,027
60 & Over	2,112
Groups	2
Total	10,200

Pro Bono Support. LAD's pro bono program, Partners for Pro Bono, closed 320 pro bono cases in 2000 through the Ford Motor Company Pro Bono Project, Volunteer Civil Law Project, and the Detroit Legal Services Clinic. In addition, private attorneys assisted LAD by serving as mentors to other pro bono attorneys and by providing training. LAD also worked with Lakeshore Legal Aid and Oakland Livingston Legal Aid to train pro bono lawyers in the tri-county area (Wayne, Oakland, and Macomb Counties) about the different family court practices in each county. LAD targeted new attorneys for recruitment by giving presentations about pro bono opportunities at swearing-in ceremonies and by developing basic training programs geared toward novice practitioners.

Client Ethnicity	
White	2,067
Black	7,842
Hispanic	129
Native American	28
Asian	32
Other	102
Total	10,200

LADA Types of Service in 2000



LADA Cases Closed in 2000: 10,200

